

Quality Management

ISO-9001: 2015

Quality Management ISO-9001: 2015

What this means? – ISO: 9001 is an International Standard that provides requirements for an organization's quality management system (QMS). ISO: 9001 adopts a risk-based ("preventive") approach to quality that covers a wide range of topics, including BKT's top management commitment to quality, its customer focus, the adequacy of its resources, employee competence, process management (for production, service delivery and relevant administrative and support processes), quality planning, design of the products and services it provides, review of incoming orders, purchasing, the appropriate monitoring and measurement of its processes, products and services needed to ensure conformity, its processes to resolve customer complaints, corrective actions, and a requirement to drive improvement. Last but not least, there is a requirement for BKT to monitor your perceptions about the quality of the products and services it provides to you.

What does this mean for you? – Adhering to the specifications required for certification of our Quality Management Systems establishes BKT as part of a select group of national and international Commercial Printers that continually strive for improvement of daily operations, product quality and customer satisfaction, it is our rigorous quality Management systems that have enabled us to consistently produce the exceptional quality that have come to be expected of BKT from some of the most recognisable & prestigious businesses' in the world. The primary benefits that our customers will experience as a result of this particular accreditation are:

- Higher Quality Print
- Increased Customer Satisfaction
- Company and Product Credibility